



CAROLYN J. CLARK  
*Vice President, Human Resources*

Mr. George Dragush  
Afterburner  
8213 Wst 144th Place  
Overland park, KS 66223  
U.S.A.

Dear George,

On behalf of Chris Cahill and myself, I would be remiss if I did not thank you for the role you played in our **2000 General Managers' Conference** at The Fairmont Kansas City at the Plaza early this week.

Your specific knowledge of our business was very impressive and the facilitation of the program, including the "**Mission Planning Exercise**", "**Task Saturation**" and subsequent debriefs were excellent. The evaluations of your presentation were very high and certainly reflect the amount of preparation time spent by you and your team.

I received lots of feedback from our participants that your session was one of the highlights of the Conference.

Thank you once again for your participation in our Conference, and I look forward to the next opportunity we have to work together.

Sincerely,

Carolyn J. Clark

CJC/nas

cc: C.J. Cahill

