



American Express
World Financial Center
New York, NY 10285-3809

Anthony "AB" Bourke
Vice President
Afterburner Seminars
4188 North Wishon Avenue
Fresno, CA 93704

Dear "AB":

Now that everything has settled since our return from Bermuda, I thought I would take this opportunity to commend you, "Slick," and "Marcel" on an excellent presentation at our annual offsite.

My colleagues and I were not only impressed with your creativity and professionalism during the speaker segments, but also how relevant and educational the breakout sessions proved to be. SPG learned a great deal from the Afterburner Seminars and we look forward to carrying this knowledge into our business at American Express.

Thank you, again, for your time and dedication to a truly valuable program. It is my sincere hope that we will be able to work together in the future. Have a great summer!

Regards,

A handwritten signature in cursive script that reads "Tricia".

Tricia M. Barchitta
Recruiting Coordinator
Strategic Planning and Business Development Group